

# Emerging Technology Open Working Group

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August 17, 2018

1 South Van Ness, Atrium  
San Francisco, CA 94102

# Welcome!



Linda Gerull, Chief Information Officer  
City & County of San Francisco

# Open Working Group Goal

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Inform recommendations as subject matter experts



# Today's Outcome

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**Begin to identify potential solutions to the problems and opportunities the City, its residents, businesses and visitors face from emerging technology**



# How We'll Work Together

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## **YOU**

- Online surveys
- Participation: Working Group Sessions (virtual attendance)

## **STAFF**

- In-person attendance
- Share previous Session's Outcomes
- Updates on progress to-date

Each session will build upon the previous sessions and surveys



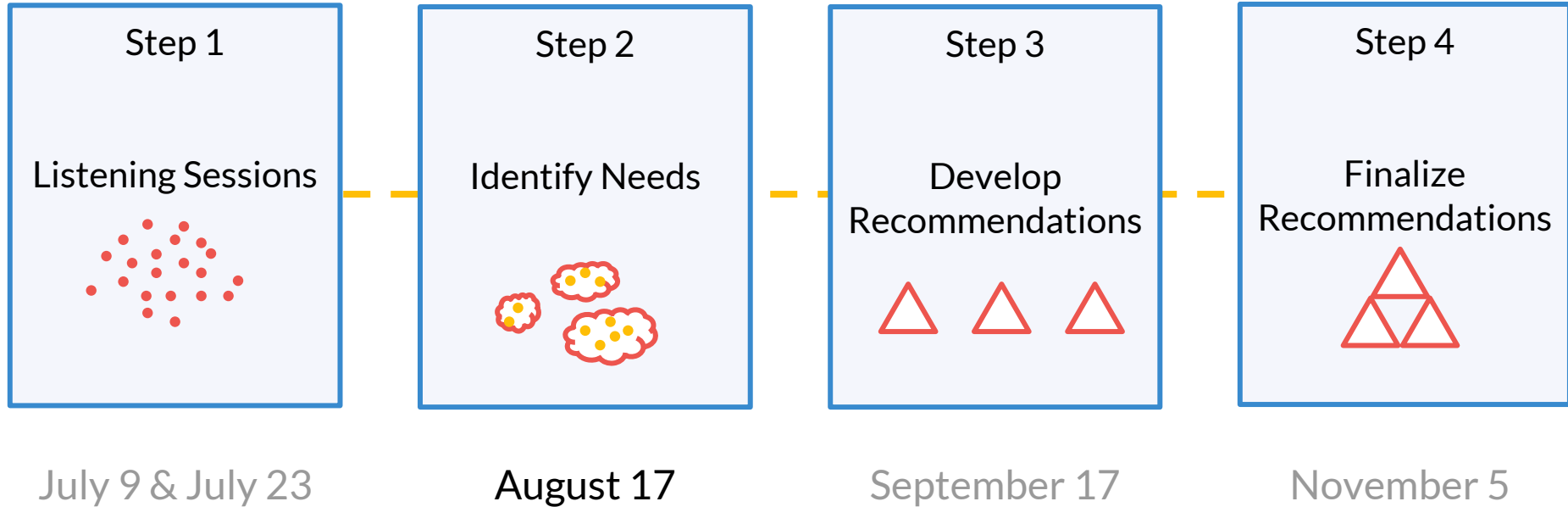
# Guidelines

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- Be respectful
- Let everyone participate
- Ideas and concepts--wordsmithing and refinement will happen later
- In small groups: consensus is great, but “I can live with it” is fine too
- Mobile phones on silent, please
- We’re not solving today--that’s later!



# Process Overview



# Today's Agenda

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- Introductions
- Direction and Decisions to-date
- Participant Input - Identify options for solutions
- Next Steps





# Introductions

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In 15 seconds or less:

- Your Name
- Organization You're Here Representing



# Introductions

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What emoji best reflects

the impact emerging technology has had on you or the organization/constituency you represent?

To contribute your answer:



1. Text CCSF to 22333
2. OR visit [PolleEv.com/ccsf](https://PolleEv.com/ccsf)
3. Then type and send your answer (*1 per person, please*)



# Working Group Listening Sessions

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The Emerging Technology Open Working Group held two initial listening sessions on July 9 and July 23.

Overall, we had **196 people RSVP** from the following sectors:

- 51 Community Members
- 57 Non-Profits
- 51 Private Sector
- 37 City Staff



# What we heard from you

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## Core Principles

- Accessibility
- Equity
- Public Value
- Nimble, Responsive Regulation
- Net Common Good



# What we heard from you

## The **Benefits**

- Greater accessibility / equity
- Efficiencies
- Increase safety & security
- Economic vitality & more jobs
- Better community engagement
- Environmental sustainability
- Quality of life
- Innovation
- Data for good
- Good use of public assets
- Transparency
- Increased mobility / decreased congestion

## Potential **Issues** or **Hurdles**

- Lack of awareness, understanding, communication
- Resistance to technology / change
- Exclusionary
- Bureaucracy getting in the way
- Poor Regulations
- Lack of (Government) Resources
- Inadequate Protections for Safety, Security,
- Privacy
- Damage / Harm
- Private Gain at Expense of the Public
- Speed of Technology
- Strain on City's Infrastructure
- Inadequate Private-Public-Partnerships
- Unclear Direction or End-Game
- Politics



# Staff's Work To-Date

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- Synthesis of July Listening Sessions
- Comparative City Research
  - Examples from **28 cities** including Boston, New York City, Portland, Singapore, Seattle, and many more!
- Interviews with **46 organizations** and counting!



# Progress To-Date

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## Definition

- Emerging technologies include new technologies, applications of technology, and business models that:
  - Are in development and have only been tested at market level on a limited basis;
  - Will have a measurable impact economically, socially, or morally in the next five to ten years; and,
  - Do not fit within existing regulatory categories or schemes within San Francisco.

## Working Vision

- San Francisco embraces technology to enhance quality of life and our public spaces.



# Participant Input Session



Rotating Groups

1 hour +/-

Participate Remotely: <https://www.surveymonkey.com/r/PFY6P7K>

# Small Group Activity

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1. Lightning round on as many tracks as you can weigh in on
2. Deep dive on your first chosen track
3. Deep dive on your second chosen track
4. Lightning round to weigh in on remaining tracks



# 1. Lightning Round #1 - 10 minutes

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1. Grab stickie dots
2. Ask clarifying questions of the staff facilitator
3. Weigh in on the problems you hope we discuss today.

Participate Remotely:

<https://www.surveymonkey.com/r/PFY6P7K>



## 2. Deeper Dive #1 & #2 - 20 mins each

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1. Choose the track for which you want to brainstorm possible solutions
2. Select 3 to 4 problems to focus on--consider the votes!
3. For each problem
  - a. Individually, write down possible interventions (1 per stickie)
  - b. Facilitator will combine similar interventions for a synthesized list of solutions
  - c. Discuss what outcome the interventions will affect--what will be different

Participate Remotely:

<https://www.surveymonkey.com/r/PFY6P7K>



# 3. Lightning Round #2 - 10 minutes

1. Walk the room and...
2. Contribute new interventions to tracks you didn't dive in on.
3. AND/OR weigh in on previous rounds' interventions or outcomes:
  - a. Like something you see? Add a ☆
  - b. Have a suggested edit or addition? Write it on a yellow stickie and add to the flipchart.

Participate Remotely:

<https://www.surveymonkey.com/r/PFY6P7K>



# Evaluation

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In 1 minute or less:

*What new perspective did you learn from or come to understand better today?*



# Next Steps

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# Meeting Calendar

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- September 17 - Develop recommendations
- November 5 - Final recommendations

**Please join us at any of our open working group meetings!**





# Stay in Touch

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You're invited!

- Working Group Meetings
- Surveys
- Written Comment
- Newsletters (sign up on website)
- Lunch & Learns

## Website

<http://emergingtech.sfgov.org>

## Email

[emerging.tech@sfgov.org](mailto:emerging.tech@sfgov.org)

## Phone

(415) 554-4577

