



Emerging Technology Open Working Group

July 23, 2018

City Hall, 1 Dr. Carlton B. Goodlett Place, Room 201
San Francisco, CA 94102

Welcome!



Naomi Kelly, City Administrator
City & County of San Francisco

Final Deliverable

In December 2018, the City Administrator will submit a report that contains:

- Recommendations on **best practices** for government and industry on the responsible use of technology.
- **Guidelines for the Mayor, Board of Supervisors, and regulators** on how to identify major City & public concerns with emerging technology.
- **Recommendations on how to improve dialogue** with the community and industry.



Today's Outcome

Identify the problems and opportunities the City faces from emerging technology



Today's Agenda

- Introductions
- Overview of Working Group
- Participant Input
- Next Steps



Introductions

In 15 seconds or less:

- Your Name
- Organization You're Here Representing



Introductions

In 1 word, what technology topic(s) do you want this group to discuss?

To contribute your answer:

1. Text CCSF to 22333
2. Then type and send your answer
3. OR visit [PollEv.com/ccsf](https://pollev.com/ccsf)



In 1 word, what technology topics do you want this group to discuss?



Respond at **PollEv.com/ccsf**



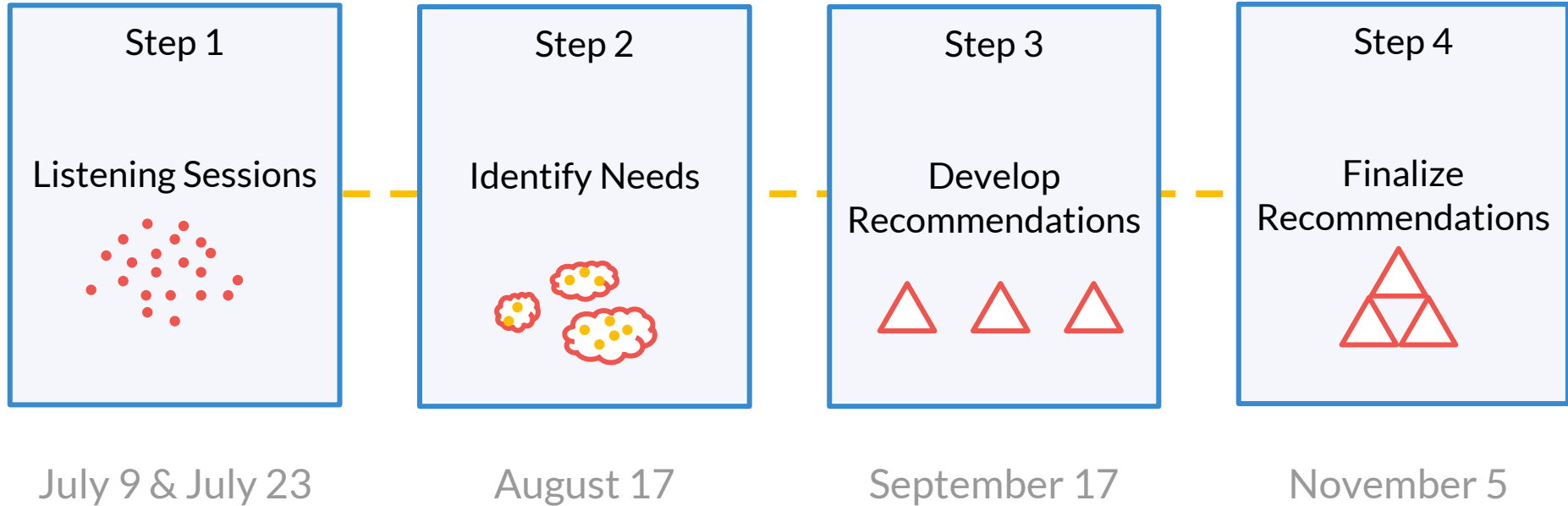
Text **CCSF** to **22333** once to join, then text your message

Open Working Group Goal

Inform recommendations as subject matter experts



Process Overview



How We'll Work Together

YOU

- Pre-Session online survey
- In-person and virtual attendance (starting July 23)
- Post-Session online survey

STAFF

- In-person attendance
- Share previous Session's Outcomes
- Updates on progress to-date

Each session will build upon the previous sessions and surveys



Guidelines

- Be respectful
- Let everyone participate
- Ideas and concepts--wordsmithing and refinement will happen later
- In small groups: consensus is great, but “I can live with it” is fine too
- Mobile phones on silent, please
- We’re not solving today--that’s later!



What we heard from you...

- Innovative** *“innovative, hardware or software based service...”, “untested or new”, “infancy stage”, “progressive developments within field”, “nascent”*
- Experimental** *“...an adolescent tool”, “potential to warrant cultivation”, “still in development, testing or piloting”, “still in development, testing or piloting.”*
- Impact** *“New technologies that are changing the way society works and is structured,” “impactful implications”, “impacts we are only starting to understand”*
- Change** *“Capable of changing the status quo”, “changes the way we conduct business, personal and community lives”*



Survey Responses

Opportunities & Benefits

- Increase efficiency
- Improved services
- Accessibility
- More inclusive services
- Collaboration
- Equity
- Sustainability
- Responsiveness
- Reduce loneliness & isolation
- Improve health & well-being
- ...

Issues & Concerns

- Inequality
- Lack of access
- Lack of accountability
- No oversight
- Overbroad or reactive policy
- Labor issues
- Privacy
- Public safety
- Public domain used for private gain
- ...



Draft Vision

A City that puts people first and embraces technology to enhance quality of life and our public spaces.



What principles for considerations should guide our recommendations?

Safety and security

Net common good

Impact on congestion

Equity

Safety, needs, and convenience of humans

Support rather than reduce the labor force

Efficient and fair process

Needs of the most vulnerable members

Include labeling

Manage risk

Public safety

Protect private information

Accessibility

Costs on the use of public infrastructure

Public-Private partnerships

Public value

Regulation should be nimble and responsive

Ethics



Participant Input Session



Small Groups
45 minutes

Small Group Activity

1. Brainstorm benefits
2. Pick your principles / considerations
3. Articulate the ideal outcome
4. Brainstorm issues / hurdles
5. Prioritize
6. Read out



1. Brainstorm

5 minutes - Brainstorm:

What are the potential benefits of emerging technology?



2. Principles / Considerations

5 minutes - At your table, choose 1-3 considerations or principles from the discussion a few moments ago.

Or identify a new one (write it down!)

Choose the 1 or those 2-3 that resonate the most, are most important, warrant focus and energy, etc.



3. Ideal Outcomes

10 minutes - Articulate the ideal future state:

If we get the balance right of the presence of emerging technologies in our City and **principle, principle, principle**, the ideal **outcome is...**

City staff will serve as scribe

Complete the phrase on the sheet on the table.



4. Brainstorm

10 minutes - Identify the issues or obstacles that could hold us back from achieving this ideal outcome.

Write down all on flipchart(s)



5. Prioritize

What issues / obstacles are most urgent or critical?

If we can only focus on 1 to 3 problems or issues, which is / are the most critical?

- Each person gets 3 stickie dots
- place your stickie dots by those issues or obstacles.

You can put all stickies on one problem or issue!



6. Read Out

In 1 Minute:

- Read your group's future state
- Which issues or obstacles received the most 'votes'?



Next Steps



Meeting Calendar

- July 23 - Listening session II
- August 17 - Launch subgroups
- September 17 - Develop recommendations
- November 5 - Final recommendations

Please join us at any of our working group meetings!



Stay in touch

You're invited!

- Working Group Meetings
- Surveys
- Written Comment
- Newsletters (sign up on website)

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